

Susan Lynn Gibbons

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EDUCATION

Masters in Business Administration University of Massachusetts, Amherst Focus on not-for-profit organizations	September 2002
Masters in Library Science Indiana University, Bloomington Focus on academic libraries	May 1995
Masters in History Indiana University, Bloomington Focus on medieval European history	May 1995
Bachelors in History University of Delaware <i>cum laude</i>	May 1992
(in progress) Ed.D in Higher Education University of Rochester	(May 2009)

LIBRARY WORK EXPERIENCE

Vice Provost, Andrew H. & Janet Dayton Neilly Dean, River Campus Libraries, University of Rochester, NY <ul style="list-style-type: none">▪ Responsibility for management of a \$10.7 million operations, collections and salary budget• Administrative responsibility for 9 libraries and over 120 professional and para-professional staff• Member of University President's Cabinet	March 2008-date
Associate Dean (2006-2008) and Assistant Dean for Public Services & Collection Development River Campus Libraries, University of Rochester, NY <ul style="list-style-type: none">▪ Administrative responsibility for Reference, Rare Books & Special Collections, Preservation, Art/Music Library, Multimedia Library, Management Library, Koller-Collins English Library, Robbins Medieval Library, and Collection Development▪ Manage initiatives regarding scholarly communication, applications of emerging technologies, and user-needs assessment	2004 – Feb. 2008
Visiting Program Officer, Association of Research Libraries <ul style="list-style-type: none">▪ Conduct research on behalf of the ARL Task Force on Library Roles in Enhanced Environments for Teaching & Learning	April 2006 – December 2006

Director, Digital Library Initiatives

2002 – 2004

River Campus Libraries, University of Rochester, NY

- Management, including oversight of resource allocations and personnel, of select projects relating to the adoption of new information technologies
- Developed plans for coordinating the integration and transition of completed IT projects into daily routines
- University project leader and lead investigator for DSpace, an institutional repository system
- Authored of several IT-related grants, project proposals, and strategy papers

Digital Initiatives Librarian

2000 – 2002

River Campus Libraries, University of Rochester, NY

- Evaluated new and emerging technologies and their possible applications for libraries
- Designed and implemented CoURse Resources system, which tailors library resources for each course taught on campus
- Project leader for electronic theses and dissertations and faculty e-archive pilot projects

Electronic Book Project Director, Library Services & Technology Act Grant, Rochester, NY

1999 - 2001

- Designed and implemented several projects to study the uses and feasibility of electronic books in public, academic and school libraries
- Conducted numerous usability tests and focus-groups
- Authored and edited web-based, bi-monthly newsletter, "Librarian's eBook Newsletter"
- Invited to conduct ebook workshops and presentations locally, nationally, and internationally
- Authored successful grant renewal application and all grant reports

Audiovisual Librarian

August 1999 -

St. John Fisher College, Rochester, NY

December 1999

- Supervised the operations of the Givens Audiovisual Center
- Created and digitized subject bibliographies of videos
- Library Liaison for Department of Modern Languages and Cultures

1997 – 1999

**Head, Monographic Acquisitions
University of Massachusetts, Amherst, MA**

- Coordinated bibliographic searching, vendor selection, ordering and receiving of monographic materials
- Directed activities for the processing of domestic and Latin American approval plans
- Prepared acquisition budget projections
- Developed ILS work-around to facilitate partial subject allocation of acquisitions budget
- Bibliographer for Political Science Department

Acquisitions Specialist, Monographic Processing Services

1995 - 1997

- Indiana University, Bloomington, IN
- Monographic vendor liaison for all University libraries
- Project manager for standing order and out-of-print automation systems

**Internet Instructor, School of Library & Information Science
Indiana University, Bloomington, IN**

Fall Semester
1996

- Assisted with computer lab component of L571 “Information Networking”
- Taught HTML mark-up

**History Collection Specialist- Internship
Indiana University, Bloomington, IN**

Spring Semester
1995

- Performed collection development activities for History, Religious Studies, Classical Archaeology and History & Philosophy of Science
- Created Library’s first web-based research guide for Medieval and Renaissance Studies

PUBLICATIONS

Books & Reports

- Gibbons (2007). [*The Academic Library and the Net Gen Student: Making the Connections*](#). ALA Editions.
- Foster & Gibbons (Eds.) (2007). [*Studying Students: The Undergraduate Research Project at the University of Rochester*](#). ACRL Publications.
- Gibbons (May/June 2005) "[Library Course Management Systems: An Overview](#)," *Library Technology Reports*, ALA Editions
- Gibbons (July/August 2004) "[Establishing an Institutional Repository](#)," *Library Technology Reports*, ALA Editions
- Gibbons, Peters & Bryan (2003) "[E-Book Functionality: What Libraries and Their Patrons Want and Expect From Electronic Books](#)." *LITA Guide #10*. Chicago, IL: ALA Editions.

Peer-Reviewed Articles

- Hughes, et al (2006) "From the Taiga Forum 2006...OUR Future Scenarios," *Reference Services Review*, 34:3, pp. 428-9.
- Bell, Foster & Gibbons (2005) "[Reference Librarians and the Success of Institutional Repositories](#)," *Reference Services Review*, 33:3, pp. 283-90.
- Foster & Gibbons (2005) "[Studying Faculty to Improve Content Recruitment for Institutional Repositories](#)," *D-Lib Magazine*, 11:1
- Reeb & Gibbons (2004) "[Students, Librarians and Subject Guides: Improving a Poor Rate of Return](#)," *portal: Libraries and the Academy*, 4:1, pp. 123-30.
- Gibbons (2003) "[Building Upon the MyLibrary Concept to Better Meet the Information Needs of College Students](#)," *D-Lib Magazine*, 10:3,
- Gibbons (2002) "Offering eBooks to Your Users: Some Costs and Benefits to Consider," *Bottom Line*, 15:2, pp. 11-14
- Gibbons (2001) "[Growing Competition for Libraries](#)," *Library Hi Tech*, 19:4, pp. 363-7
- Gibbons (2001) "[eBooks: Some Concerns and Surprises](#)," *portal: Libraries and the Academy*, 1:1, pp. 71-76.

**MEDIA
HIGHLIGHTS**

- *Chronicle of Higher Education*
 - [Young Librarians, Talkin' 'Bout Their Generation](#) 10/19/07)
 - [Text](#)
 - [Podcast Interview](#)
 - [An Anthropologist in the Library](#) (8/17/07)
 - [For Planners, the Opportunity of a Lifetime](#) (7/13/07)
 - [Lost in a Sea of Science Data](#) (6/23/06)
 - [Rethinking a Standard Library Tool](#) (2/3/04)
 - [An Online Library Struggles to Survive](#) (9/12/03)
 - [6 Institutions Will Help Fine-Tune a Popular New Archiving Program](#) (1/30/03)
- *New York Times*
 - [Shh! I'm Downloading](#) (10/01)
- *Democrat & Chronicle*
 - Rush Rhees Embarks on Change (5/29/07)
 - UR Library Researches Students (8/10/05)
 - UR Librarian Honored for Tech Savvy (3/27/05)
 - Hot Off the Web (4/5/00)
 - Six Libraries Test E-Readers (7/1/00)
 - E-Books Are Here. But Are Readers Ready? (11/7/00)
- University of Rochester Press Releases:
 - [\\$5 Million Library Renovation Captures Student-Inspired Designs](#) (5/07)
 - [Grant Supports a Model for Graduate Students' Academic Pursuits](#) (10/06)
 - [Susan Gibbons Picked as 'Mover & Shaker' by Library Journal](#) (3/05)
 - [River Campus Libraries Unveil 'UR Research'](#) ((3/05)
 - [River Campus Libraries Awarded Grant to Develop More E-Access](#) (11/03)
 - [Rochester Collaborated on Design of Digital System for Scholarly Works](#) (6/03)
- *Library Journal*
 - [U. of Rochester Students Pitch in to Build a Better Campus Library](#) (5/31/07)
- Association for Research Libraries
 - [Rochester's Susan Gibbons Named ARL Visiting Program Officer](#)
- EDUCAUSE
 - [Podcast Interview with the University of Rochester's Susan Gibbons](#)
- *SLIS Network* (Alumni Magazine of Indiana University's School of Library and Information Science)
 - "Going Digital" Vol 43, No. 2, pp. 10-12

**PROFESSIONAL
SERVICE**

- American Library Association
 - Acquisitions Section, Research & Statistics Committee, 1998-2001
 - LITA E-Book Task Force, E-Book Functionality Working Group 2002
 - Top Technology Trends Committee, 2005-2007
- Editorial Board Member, *Internet Reference Services Quarterly*, 2005-
- Book Review Editor, *Internet Reference Services Quarterly*, 2007-
- ebrary Technical Advisory Board Member, 2005-
- DSpace Governance Advisory Board Member, 2006
- Planning Committee, European Repository Conference 2006, Glasgow, UK
- Program Committee, Open Repositories 2007 Conference, San Antonio

UNIVERSITY
SERVICE

- University of Rochester President's Cabinet, 2008-
- University of Rochester Technology Governance Council, 2007-
- University of Rochester Portal Steering Committee, 2007-
- University of Rochester President's Management Team, 2006-
- University representative to Coalition for Networked Information (CNI), 2005-
- Search Committee for University CIO, 2006
- Staff Subcommittee of the University Presidential Search Committee, 2004

CAREER
HIGHLIGHTS

- 2005 *Library Journal* Movers & Shakers
- 2003 Frye Leadership Institute Fellow
- Created open source software, CoURse Resources system, for the creation of course-specific library resource pages, which is distributed by SourceForge.com.
- Recipient of a 2003 IMLS National Leadership Grant, 2006 IMLS National Leadership Grant, and 2001 New York State LSTA Grant
- Library Consultant for design phase of Vedanta University, Orissa, India

SELECTED
PRESENTATIONS

- Invited speaker. "Meeting Academic Library User Needs." New England Library Association Annual Conference, Sturbridge, MA. October 2007.
- Invited panelist. "Collecting for Institutional Repositories." American Library Association Annual Conference, Washington, DC. June 2007.
- Invited speaker. "Student-Centered Academic Libraries." University of Virginia, Charlottesville, VA. May 2007.
- Invited keynote speaker. "Repositories as Platforms for Researcher e-Portfolios." Australian Partnership for Sustainable Repositories, Sydney, Australia. May, 2007.
- Invited keynote speaker. "Redefining the Roles of Information Professionals in Higher Education to Engage the Net Generation." EDUCAUSE Australasia Conference, Melbourne, Australia. April 2007.
- Paper presentation. "Student-Centered Space Design." CNI Task Force Meeting, Phoenix, AZ. April 2007.
- Full-day workshop. "Establishing an Institutional Repository." Texas Library Association, San Antonio, TX. April 2007.
- Full-day workshop. "Establishing an Institutional Repository." State Assisted Academic Library Council of Kentucky, Cincinnati, OH. November 2006.
- Invited speaker. "Building Successful Digital Repositories." United States Agricultural Information Network Conference, Ithaca, NY. October 2006.
- Invited lecturer. "Redefining Academic Librarianship for the Net Generation." University of Queensland, Australia. June 2006.
- Invited speaker. "Using an Open Source Institutional Repository Software." Special Library Association Conference, Baltimore, MD. June 2006.
- Invited speaker. "Making the Repository a Success with Your Academic Staff." Australian Partnership for Sustainable Repositories Conference, Brisbane, Australia. June 2006.
- Invited speaker. "Institutional Repositories: What, Why and Who." Allen Press Emerging Trends Seminar, Washington, DC. April 2006.
- Invited keynote speaker. "Understanding Users to Develop Better Library Services." Association of College & Research Libraries, New England Chapter Conference, Amherst, MA. April 2006.
- Paper presentation. "Institutional Repositories and the Need for "Value-Added" Services." CNI Task Force Meeting, Arlington, VA. April 2006.
- Invited speaker. "Starting an IR: Lessons Learned." University of Arizona, Tuscon, AZ. March 2006.
- Invited speaker. "Transforming Public Services in the "Amazon/Google Age." TAIGA Conference, Chicago, IL. March 2006.
- Invited speaker. "Building Institutional Repositories to Meet Real User Needs." Yale University, New Haven, CT. March 2006.
- Invited speaker. "Ethnographic Methods and Participatory Design in a University Library." Blended Librarian webcast. March 2006.
- Invited speaker. "Institutional Repositories: What's It Going to Take to Get Them Filled?" Ohio State University, Columbia, OH. February 2006.
- Full-day workshop. "Establishing an Institutional Repository." SOLINET, Atlanta, GA. November 2005.
- Invited speaker. "Current Landscape of Institutional Repositories." Association of Academic Health Science Libraries Conference, Washington, DC. November 2005.
- Invited speaker. "Institutional Repositories: What, Who and Why." Society for Scholarly Publishing Conference, Washington, DC. November 2005.

- Full-day workshop. "Establishing an Institutional Repository." University of California-Irvine, Irvine, CA. August 2005.
- Full-day workshop. "Establishing an Institutional Repository." PALINET, Philadelphia, PA. June 2005.
- Invited panelist. "UR Research: University of Rochester's Institutional Repository" American Library Association Annual Conference, Chicago, IL. June 2005.
- Invited speaker. "Institutional Repositories as a Research Tool for Faculty." CNI-JISC-SURF Conference, Amsterdam, The Netherlands. May 2005.
- Invited speaker. "Weighing Your Institutional Repository Options." Association of College & Research Libraries Conference, Minneapolis, MN. April 2005.
- Paper presentation. "Seamless Access and Point-of-Use: Uniting Users and Content." EDUCAUSE Australasia Conference, Auckland, NZ. April 2005.
- Full-day workshop. "Establishing an Institutional Repository." American Library Association, Midwinter Conference, Boston, MA. January 2005.
- Invited speaker. "Aligning Content Recruitment Strategies with Faculty Work Practices." SPARC Workshop on Institutional Repositories, Washington, DC. November 2004.
- Paper presentation. "Institutional Repositories: How to Get Started and Why." EDUCAUSE Seminars in Academic Computing, Snowmass, CO. August, 2004.
- Invited speaker. "Building an E-Publishing Model from the Stakeholders on Up." Sustainable Models for University-based Scholarly Publishing Workshop, New York, NY. June 2004.
- Invited speaker. "Institutional Repositories: Beyond the Technology." Association of Research Libraries webcast. June 2004.
- Paper presentation. "DSpace at the University of Rochester." CNI Task Force Meeting, Alexandria, VA. April 2004
- Paper presentation. "Taking MyLibrary to the Course Level." Computers in Libraries Conference, Washington, DC. March 2003.
- Invited speaker. "Serving the User: Discovery & Lending with e-Book Devices." American Library Association Midwinter Conference, Philadelphia, PA. January 2003.
- Paper presentation. "Learning Management Systems: What Libraries Bring to the Table." CNI Task Force Meeting, San Antonio, TX. December 2002.
- Invited speaker. "Institutional Repositories: Defining Local Needs & Developing Local Implementation Strategies." ARL/SPARC/CNI Institutional Repository Workshop, Washington, DC. October 2002.
- Paper presentation. "Find a Software System to Support ETDs." Fifth International Symposium on Electronic Theses and Dissertations, Provo, UT. May 2002.
- Paper presentation. "Integration and Use of E-Books at an Academic Library." Computers in Libraries Conference, Washington, DC. March 2002.
- Paper presentation. "eBook Applications in Libraries: Challenges & Opportunities." Annual Charleston Conference, Charleston, SC. November 2001.
- Invited speaker. "Overview of Electronic Book Technology." New England Library Association Conference, Amherst, MA. October 2001.
- Invited speaker. "eBooks: Old Wine, New Bottles." New York Library Association, Saratoga Springs, NY. November 2000.
- Paper presentation. "eBooks: Library Experiences." Computers in Libraries Conference, Washington, DC. March 2000.
- Invited speaker. "Electronic Books: Library Perspectives." Public Library Association Conference, Chicago, IL. March 2000.

