

Curriculum Vitae

SUZANNE S. BELL

ADDRESSES

Work:
Reference Department
Rush Rhees Library
University of Rochester
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169 Dartmouth Street
Rochester, NY 14607
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PROFESSIONAL EXPERIENCE

August 2003 – Present (University of Rochester)

Additional appointment: "Projects Coordinator" for institutional repository; position occupying one third of existing duties. Work with other subject bibliographers and their faculty soliciting content for University's institutional repository (UR Research). Provide training, participate in testing, development, coordination with other campuses.

January 2003 – Present (University of Buffalo)

Adjunct Instructor, School of Information and Library Studies, Department of Informatics.
Instructor for *LIS 566: Electronic Retrieval of Digital Information* in graduate library program, in the spring semesters of 2003 and 2004, and Summer 2005. Within guidelines for course objectives, created entirely fresh syllabus and curriculum. Summer 2005 – used draft of new textbook with class; received positive feedback; published August 2006.

August 1998 – Present (University of Rochester)

Economics/Data Librarian, Rush Rhees Library, University of Rochester
Provide reference services at main information desk, where strong business experience complements the humanities and other social science strengths in the department. Responsible for collection development in Economics, liaison to Economics department, provide instruction and conduct assessments with Economics students. Also provide bibliographic instruction to sections of the freshman writing program. Serve on numerous library committees. "Data" duties involve being Official Representative on campus of the Inter-university Consortium for Political and Social Research (ICPSR), and searching for/obtaining other types of requested data. From 1998-2006, located in Business department; with some liaison to the Business School. From June 2006, located solely in the main Reference department.

January 1998 - August 1998

Title change to: Head, Web Services/URMC Webmaster. Edward G. Miner Library, University of Rochester.

Managed web page creation services, supervised 2 full time web development staff as well as "pieces" of 2 other staff involved in web development/server maintenance; other webmaster

activities as described below. Continued to provide HTML classes and be involved in development of curriculum delivered via the web.

September 1994 - January 1998

Internet Education Specialist, Edward G. Miner Library, University of Rochester.

Provided training classes, one-on-one tutoring, and consultation sessions on World Wide Web (browsers and authoring), and other Internet tools (email, listservs, FTP, telnet, gopher).

Developed and taught over 16 classes on topics from email packages to web page creation (HTML). Loaded HTML, Internet Basics, and Internet Searching classes to the Web. Provided service at library reference desk.

July 1995 - January 1998 - de facto Webmaster for URM.

Served as webmaster for University of Rochester Medical Center website: provided page creation services to Medical Center departments, help desk assistance to web authors, reviewed pages created by others, answered webmaster email, compiled monthly reports. Supervised student and temporary workers, coordinated with staff in Graphics department. Significantly revamped, expanded Miner Library Web pages, created all pages for School of Nursing, School of Medicine, Graduate Studies office, CPE conferences, medical departments, etc.

September 1993 - August 1994

Computer Science/Robotics Librarian, Engineering & Science Library, Carnegie Mellon University. Selector for research level collection in computer science and robotics. Provided individual subject reference assistance to students and faculty, and daily reference desk service in Engineering & Science. Supervised full-time Computer Science Specialist and three part-time student employees. Served as Database Coordinator for two branch science libraries. In special services to School of Computer Science, initiated series of "Useful Library Tips;" converted original electronic postings to html format and installed them as part of growing set of Web pages.

September 1989 - August 1993

Computer Science Bibliographer/Online Search Coordinator, Wallace Library, Rochester Institute of Technology. Responsible for collection development in computer science, information technology, software engineering, and graduate telecommunications program. Provided individual subject reference service to students and faculty, and daily service at a busy general Reference Desk. Provided and steadily increased the demand for bibliographic instruction in computer science and information technology. Wrote and appeared in video of library instruction for Distance Learning program. Initiated and maintained an electronic newsgroup of new acquisitions and information on library services. Created new library guides, and substantially rewrote existing ones. Participated in or chaired numerous special library projects and committees. Informal resource person for all staff on all things electronic.

September 1988 - August 1989.

Sabbatical year in Oxford, UK: document of activities available upon request.

September 1987 - August 1988.

Graduate school (MLS) - see Education.

August 1981 - August 1987.

Secretarial/Administrative positions, University of Rochester.

Various, details available upon request.

EDUCATION

University of Rochester:

Fall 1999 Statistics 277 - Introduction to Statistical Software I (SAS)

Post-Master's courses at the State University of New York at Buffalo:

Summer 1993 Independent Study: annotated bibliography of major figures
in the history of computer science.

Spring 1992 Independent Study: literature study and survey on the
research methods of computer scientists and their interaction
with the library.

Post-Master's courses at the Rochester Institute of Technology:

Fall 1997 Theories of Human-Computer Interaction (graduate level)

Winter 92/93 Algorithms and Data Structures (graduate level)

Fall 1991 Introduction to Programming and Problem Solving (graduate
level)

MLS

State University of New York at Buffalo, Buffalo, NY 14260

1988 Emphasis: library automation, new technology

Honors: Phi Beta Mu

BA

University of Rochester, Rochester, NY 14627

1979 Major: Art History

Honors: Summa cum laude, Phi Beta Kappa, Anderson Award

PROFESSIONAL SOCIETIES

Member:

- American Library Association, ACRL Division
- IASSIST (International Association of Social Science Information Service & Technology - data librarians' society); reviewer for *IASSIST Quarterly*.

UNIVERSITY SERVICE - Current

UR: *River Campus Libraries*: DSpace/UR Research Project Team, IMLS grant teams, XC User Research project team, Undergraduate Writing Course teaching team, Chat Operators, special event committees (Scare Fair, Orientation), digital resources (DRG) committee, Committee to Revise the Librarian Promotion System (2008), Scare Fair chair, 2008.
College-wide: PBK Iota Chapter Executive Board (chair, 02-03, 03-04, 06-07; corresponding secretary and webmaster, 02--); library representative to College Teaching, Learning, and Technology Roundtable, 2000--.

INVITED TALKS and SHORT COURSES

- "Teaching the 'Tell Me What To Do' Generations." Rochester Regional Library Council "Pizza" session, October 20, 2008.
- "Teaching the Generations Who Want to Teach Themselves." Rochester Regional Library Council "Pizza" session, September 22, 2008.
- "Teaching Millennials...the real dirt." University of Rochester Organic Library Symposium, July 16, 2008.
- "UR Research @ the University of Rochester: an institutional repository case study." Massachusetts State Library Association Conference, May 8, 2008.
- "Fundamentals of Searching for Literary Criticism." Webster Public Library Staff In-Service Day, Nov. 9, 2007.
- "Institutional Repositories, Faculty, and Grad Students: Round Pegs in Square Holes?" 2007 Biennial Meeting of the Official Representatives of the Inter-university Consortium for Political and Social Research (ICPSR); Ann Arbor, MI, October 19, 2007. Also: "Connecting the Faculty and Librarian Environments" – Roundtable Facilitator, October 18, 2007.
- "Night Owl Librarians: Shifting the Reference Clock." With Alan Unsworth. In: *Studying Students: The Undergraduate Research Project at the University of Rochester*, Nancy Fried Foster and Susan Gibbons, eds. Chicago:ACRL, 2007. Available from: http://www.acrl.org/ala/acrl/acrlpubs/downloadables/Foster-Gibbons_cmpd.pdf
- "Repository Partnerships & Faculty." *Computers in Libraries* annual conference, Hyatt Regency Crystal City, April 18, 2007. Available from: http://www.infotoday.com/cil2007/presentations/C305_Bell.pps
- "The UR Undergraduate Research Project: Learning about our Students." Panel member, Rochester Regional Library Council, February 13, 2007.
- "Database Bootcamp: Business Databases." Series of classes for Rochester Regional Library Council, February 1-22, 2007.
- "Database Bootcamp: Health Databases." Series of classes for Rochester Regional Library Council, January 10-31, 2007.
- "Institutional vs. Subject Repositories." ASERL Meeting, Savannah, GA. March 15, 2006.
- "Subject Experts Share Knowledge Using NOVEL: Business Information Resources and NOVEL's Business & Company Resource Center" Pioneer Library System workshop, Canandaigua, NY, February 10, 2005 and April 13, 2005.
- "Institutional Repositories: What Will It Take to Fill Them?" Upstate Science Librarians meeting, Syracuse, NY, October 15, 2004.
- "Reference Roundtable: Business Reference" New York State Library Assistants Association annual meeting, June 11, 2004.
- "The New OR at Home" (wi/ F. Dagher), ICPSR Biennial Meeting of Official Representatives, Ann Arbor, MI, October 27, 2001.
- "Finding Pictures on the 'Net" - RRLC "Pizza and..." evening workshop, April 12, 1999, repeated July 14, 1999.
- "Human Factors and Web Design" - RRLC half-day workshop, June 2, 1999; repeated June 13 and 26, 1999.
- "Internet Health Resources" - presented as part of The Bethesda Lecture Series, 1996: Computers in Medicine/Complementary Healing Modalities at St. James Mercy Hospital, Hornell, NY, April 25, 1996.
- "Internet Searching," Hospital Library Services Program, February 26, 1996.
- "Finding Consumer Health Resources on the Internet: an Rx for Success," Monroe County Library System, October 17 and 23rd, 1995.

- "Becoming an Internet Information Provider: the Tools, Techniques and Training You Need," [with Shirley Bower, RIT], UNYOC/MLA Annual Meeting, October 12, 1995.
- "The Internet and the Practicing Physician: Catching the Electronic Wave," Grand Rounds, Guthrie Health Center, Sayre, PA, June 16, 1995.
- "World Wide Web Resources for Artists and Visual Studies Librarians," Art Libraries Association of North America chapter meeting, June 9, 1995.
- "Using Listservs," Medical Center Administrators Group, March 9, 1995.
- "An Introduction to the Internet for Nurses," School of Nursing Computing Day, October 31, 1994.
- "Patent Research at the Engineering & Science Library: the CASSIS System and Other Tools," CMU Office of Technology Transfer Workshop, Pittsburgh, PA, March 25, 1994.
- "Calm After the Storm: Reevaluating Serials After Budget Cuts and Cancellations: the Electronic Journals Alternative," [with Christine DeGolyer, RIT], New York Library Association Annual Conference, New York, NY, November 23, 1991.
- "Accessing Library Catalogs and Other Information Systems on the Internet," Rochester Regional Library Council's Online Users Group Workshop, Rochester, NY, October 9, 1991.
- "Electronic mail using BITNET and Internet," Rochester Regional Library Council's Microcomputer Users Group Workshop "On Beyond the Desktop," Rochester, NY, November 27, 1990.
- "Recording and caring for 18c books: the ESTC and preservation," Department of Library and Information Studies, Ealing College of Higher Education, London, February 1, 1989.

PUBLICATIONS

- *Librarian's Guide to Online Searching*, 2nd ed. Forthcoming, Libraries Unlimited, 2009.
- "Wikis as Legitimate Research Sources – Part 2." Forthcoming, *Online* (Jan 2009).
- "Wikis as Legitimate Research Sources – Part 1." Forthcoming, *Online* (Nov/Dec 2008).
- "Library Equipment." Entry for *Oxford Companion to the Book*, forthcoming, Oxford University Press, 2008.
- Bell, Suzanne and Alan Unsworth. "Night Owl Librarians: Shifting the Reference Clock." *In: Studying Students: The Undergraduate Research Project at the University of Rochester*. Nancy Fried Foster, Susan Gibbons, eds. Chicago, IL: Association of College and Research Libraries, 2007.
- Bell, Suzanne. "Tools Every Searcher Should Know and Use." *Online* 31, 5 (Sept/Oct 2007): 22-27. Adapted from: *The Librarian's Guide to Online Searching*.
- Foster, Nancy Fried, Gibbons, Susan, Bell, Suzanne, and David Lindahl. "Institutional Repositories, Policies, and Disruption." April 2007. Available at: <https://urresearch.rochester.edu/handle/1802/3865>
- *Librarian's Guide to Online Searching*. (Textbook) Libraries Unlimited, 2006.
- Bell, Suzanne. "Jeremy Greenwood Gets It: Examining One Faculty Member's Creative Use of an Institutional Repository," *SPARC e-news* February-March 2006. Available at: <http://www.arl.org/sparc/pubs/enews/feb06.html>
- "Book Publishing: Proposals and Permissions – Lessons from the Trenches." Poster session in: Professional Pathways: Mapping Routes to Success in Career Development. WNY/O ACRL Fall Conference, East Aurora, NY, September 23, 2005.
- "Reference Librarians and the Success of Institutional Repositories," with Nancy Foster and Susan Gibbons. *Reference Services Review*, 33 (3), 2005.

- "Learning About Grey Literature By Interviewing Subject Librarians," with Pat Sulouff, Judi Briden, Stephanie Frontz, and Ann Marshall. *C&RL News*, 66 (July/August 2005). [Principal authors: Sulouff and Bell]
- "Net Search Strategies" (article), *Information Outlook*, December 1997.
- "What Kind of Question Is It? Choosing the Right Internet Search Tool for the Job" - poster, Special Libraries Association Annual Conference, Seattle, WA, June 10, 1997.
- "Delivery of an Internet Basics Course via the WWW" - poster, Current Topics in Health Sciences Librarianship teleconference, William H. Welch Medical Center, Johns Hopkins Medical Institutions; June 25-27, 1996.
- Various feature articles and regular column ("Do You Compute?") in library newsletter, *Source: Miner Library*, 1995-present.
- "Miner Details for Real Networkers," (booklet) Miner Library, January 1995.
- "Integrating Formal and Informal Collections: What's Important and What Succeeds" (article), *Journal of Academic Librarianship*, May 1995.
- "Electronic Journals" (book chapter), *Academic Libraries and Training*, JAI Press, 1994. (with Linda Coppola, RIT).
- "Serials Directory: EBSCO CD ROM" (cd rom review) *The Electronic Library*, April 1993.
- *Data Bases for Special Libraries: A Strategic Guide to Information Management*, (book review), *ONLINE*, September 1992.
- "Connecting with Computer Science Faculty: Tools, Techniques, and Experiences," Special Libraries Association Annual Conference, San Francisco, CA, June 8, 1992. [Also published in the Conference *Proceedings*.]
- "TextWare: Fast Indexing and Searching" (software review), *Information Today*, April 1991.
- "Online searching and the status of librarians," ERIC Document No. ED315090
- "Changing traditions: automation and the Oxford college libraries," *Wilson Library Bulletin*, March 1990.

WORKING PAPERS

"An Idiocratic Glossary of Business Terms," June 2004, revised/reprinted 2007.

PROFESSIONAL DEVELOPMENT

Reinventing the Customer Centered Library: a 12-step program, RRLC workshop, 10/15/08.

How Do They Learn? Pioneer Library System workshop, 3/29/05

What Employers are Looking For: Interpreting Job Ads and Responding, RRLC workshop, 3/18/05

Finding "Hidden" Web Pages, RRLC workshop, June 3, 2004

IMLS Grant Training, 2 day program in Washington, DC, Jan. 2004

UR University Leadership Program, Feb. – Apr. 2003

Pizza and Patents, RRLC evening workshop, January 8th, 2001.

Evaluating Sites & Search Engines on the Net, RRLC 1/2 day workshop, August 7, 2000.

Census workshop, RRLC 1 day workshop, October 6, 1999.

ICPSR training for new official representatives, 1 week, August 1999.

Introduction to Authorware, 6 hrs, 2 classes provided by University Computing Center, University of Rochester, July 8 and 18, 1997.

Instructional Communication, RRLC 1 day workshop, March 20, 1996.

Becoming a World Wide Web Information Provider, MLA Continuing Education Course, May 6, 1995

How Effective Teachers Help Students Learn, UR Medical Center Continuing Professional Education workshop, April 21, 1995

Publishing on the Internet [setting up ftp, gopher and web servers], Apple Computer, Inc. workshop, February 15, 1995

UnCover Rochester training workshop, January 31, 1995

Total Quality Management Training, Carnegie Mellon University, April 12-15, 1994

Go-pher-it Workshop; network administered 2 week course, February 1994

Developing Expert Systems, 1 day SLA Continuing Education Course, June 1993

OTHER SKILLS

Experienced in many different computer environments, including familiarity with basic Unix. Very strong business research skills. Significant HTML experience, strong Internet skills. Graphics experience with PhotoShop. Created CAI program with Macromedia's Director while at Miner Library.

PERSONAL

Birthdate: 30 March 1957. US Citizen.

Outside interests: musical theatre (community Gilbert & Sullivan group), running, cross-country skiing, travel, gardening, home brewing.

REFERENCES

Upon request.